



**DEPARTMENT OF VETERANS AFFAIRS
NEBRASKA-WESTERN IOWA HEALTH CARE SYSTEM**

Omaha
4101 Woolworth Avenue
Omaha NE 68105-1873

Lincoln
600 S 70th Street
Lincoln NE 68510-2493

Grand Island
2201 N Broadwell Avenue
Grand Island NE 68803-2196

March 29, 2012

In Reply Refer To: 636/117A

Jerry Eisenhower, Administrator
Norfolk Veterans Home
600 East Benjamin Avenue
Norfolk, Nebraska 68702

Dear Mr. Eisenhower:

On March 13-15, 2012, the Nebraska Western Iowa Health Care System survey team conducted an annual survey of the Norfolk Veterans Home in Norfolk, Nebraska. The survey team has completed its review and validated the home is in compliance with VA regulations and standards for the domiciliary and nursing home. Based on the team's report, you will receive a Full Certification rating for 2012.

Please find attached the annual survey documents for your office.

If you have any questions, please contact Colleen Donovan, Nebraska Western Iowa Health Care representative at 308-385-2719.

Sincerely,

A handwritten signature in cursive script, reading "Marci Mylan", is located below the "Sincerely," text.

Marci Mylan, Ph.D.
Director
Nebraska-Western Iowa Health Care System

A handwritten signature in cursive script, reading "Jorge I Ramirez", is located to the right of the Marci Mylan signature.

Jorge I Ramirez, MD, FAAHPM
Acting Director VISN 23
Extended Care and Rehabilitation

cc: John Hilgert, Nebraska Department of Veterans Affairs
cc: Jan Murphy VISN 23 Director
cc: Chief Network Officer (10N)
cc: Chief Consultant, Geriatrics and Extended Care (114)